



TEAM LEADER - Job Description

Join ComfyCareVillas Ltd and be part of a dedicated team committed to supporting adults aged 18-65 within our supported living provisions. As a Support Worker, you will assist our service users in their daily activities, promoting their independence, and supporting them in living a fulfilling life.

Key Responsibilities:

- Lead and manage a team of Senior Support Workers and Support Workers, fostering a supportive and collaborative team environment.
- Ensure the delivery of personalized and high-quality care and support across all aspects of daily living.
- Develop and maintain strong relationships with service users, their families, and external agencies, ensuring a coordinated approach to care and support.
- Oversee staff training and development, ensuring all team members are equipped with the necessary skills and knowledge.
- Manage compliance with all regulatory and organizational standards, including health and safety and safeguarding protocols.
- Participate in the strategic planning and development of the service, contributing to continuous improvement initiatives.

Qualifications:

- Significant experience in a supported living or similar care environment, with a proven track record of leadership.
- NVQ Level 4 in Health & Social Care or equivalent managerial qualification.
- Strong organizational and problem-solving skills.
- A commitment to promoting the independence and well-being of adults with varying needs.
- Excellent communication skills and the ability to build positive relationships.