



SENIOR SUPPORT WORKER - Job Description

Join ComfyCareVillas Ltd and be part of a dedicated team committed to supporting adults aged 18-65 within our supported living provisions. As a Support Worker, you will assist our service users in their daily activities, promoting their independence, and supporting them in living a fulfilling life.

Key Responsibilities:

- Develop, implement, and regularly review personalized care plans in partnership with service users, focusing on promoting independence and personal development.
- Provide guidance and support to the Support Worker team, ensuring high-quality care and support are consistently delivered.
- Act as a key liaison between service users, their families, and external agencies, advocating for the service users' needs and rights.
- Facilitate and encourage service users' participation in community activities, enhancing their social skills and community integration.
- Oversee medication management, ensuring compliance with health and safety regulations.
- Provide crisis intervention as needed, maintaining a safe and supportive environment for both service users and staff.

Qualifications:

- Proven experience in a support worker role within a supported living or similar setting.
- Strong leadership skills and experience in a supervisory role.
- NVQ Level 3 in Health & Social Care or equivalent.
- A compassionate, patient, and person-centered approach.
- Excellent communication and interpersonal skills.