



# Senior Carer - Job Description

ComfyCare Villas is a leading provider of domiciliary care and supported living services, committed to empowering individuals to live independently while receiving the support they need. We believe in delivering compassionate care that respects the dignity and autonomy of every person we serve.

We are currently seeking a compassionate and experienced Senior Carers to join our team. As a Senior Carer, you will play a key role in providing leadership and guidance to our care team, ensuring the delivery of high-quality, person-centered care to our service users. You will supervise care workers, coordinate care plans, and act as a point of contact for both service users and their families.

## Key Responsibilities:

- Provide leadership and support to care workers, including mentoring, training, and supervision.
- Coordinate care plans and ensure that care is delivered in accordance with individual needs and preferences.
- Conduct regular assessments and reviews of service users' care plans, making adjustments as necessary.
- Act as a point of contact for service users, their families, and external healthcare professionals, addressing any concerns or queries.
- Assist with personal care tasks and provide hands-on care as required.
- Monitor and maintain accurate records of care provided, observations, and any incidents.
- Support with medication management and ensure compliance with medication regimes.
- Promote a positive and empowering environment for service users, encouraging independence and choice.
- Collaborate with other members of the care team and participate in team meetings and training sessions.
- Uphold the values and principles of ComfyCare Villas in all aspects of your work.

## Qualifications:

- NVQ Level 3 in Health and Social Care, or equivalent qualification, is essential.

- Proven experience in a care-related role, with previous experience in a leadership or supervisory capacity.
- Excellent communication, interpersonal, and leadership skills.
- Strong organizational and time management abilities.
- Compassionate and empathetic approach to providing care and support.
- Ability to work effectively under pressure and adapt to changing priorities.
- Flexible availability to work shifts, including evenings, weekends, and holidays.
- Willingness to undergo background checks and relevant training.